


Chain Pharmacy





Chain Pharmacy Management Systems Overview



When you're managing a chain of pharmacies, you need more than just a pharmacy management system. You need a system that provides complete store management – a system that's easy-to-learn for store-level dispensing, yet allows for the centralized control your multi-location business demands. The solution? QS/1[®]'s Multi-site Management System (MSM[™]). When combined with QS/1's NRx[®] Pharmacy Management System, MSM offers easy-to-use prescription entry that also increases efficiency and eliminates redundant data entry.

NRx provides an easy-to-use, Windows-based system which makes processing new prescriptions and refills quick and easy. The HIPAA-compliant system makes processing claims, customizing reports, managing inventory and maintaining and updating data easy. Onscreen context sensitive help and a variety of easily-accessible training materials ensure employees quickly feel comfortable navigating the system and help shorten the learning curve.

In addition to providing corporate control, MSM gives your pharmacies the tools to compete in today's competitive chain environment. Compile data from stores as a unit or track specific markets or zones. MSM's SQL database offers true data warehousing capabilities to help the corporate office make business decisions based on up-to-the-minute information about drug usage, trends and prescription activity.

With a multitude of platforms, QS/1 systems are designed to fit your environment. Operate a stand-alone distributed network, an Enterprise environment that you maintain or that is hosted by QS/1, or choose ASP, a SaaS model that removes the day-to-day server management and maintenance from the pharmacy. Regardless of which platform you choose, you'll enjoy the same powerful and efficient features your chain pharmacy needs to compete. We help you tailor your pharmacy management system to fit your business model and future plans.



1-800-231-7776
www.qs1.com

Increase Pharmacy Productivity and Profitability with Optional QS/1 Products and Services



Configure your QS/1 Chain Pharmacy Management System's capabilities with integrated products and services to enhance your pharmacy's day-to-day operations:

Central Databases

Add patients from other pharmacies in your chain and easily transfer prescriptions between your chain's pharmacies with QS/1's Central Profiles module. Offer patients the reassurance of chain-wide interaction checking and give them the convenience of having their prescriptions available at any of your store's locations. Share doctors and drugs from the central database and easily add new records in a few simple steps. A central employee file lets pharmacists and techs move between stores without requiring separate passwords.

Central Reconciliation

Centralize third party reconciliation using industry-standard payment advice files. Create payment histories, balance and aging reports, and establish write-off criteria or manually reconcile claims with paper remittance.

Document Imaging

Reduce your pharmacy's document management and storage requirements with QS/1's Document Imaging module. Scan hard copy documents such as prescriptions, driver's licenses and insurance cards to create digital files and store them within your QS/1 Pharmacy Management System.

Store Workflow

Improve patient safety and pharmacy resource utilization with QS/1's integrated Workflow module. Implement a quality assurance check station with NDC verification and optional pill images. Create an error resolution area for dealing with prescription filling issues such as interaction checking, third party rejections or doctor refill authorizations.

Electronic Signature Capture

Capture third party logs and HIPAA signatures as well as gather acceptance or refusal of counseling or safety caps with QS/1's integrated electronic signature capture. Use a handheld mobile computer for wireless signature capture at the drive-up window.



NRx Nursing Home

Serving nursing homes' complex medication needs is easier with QS/1's NRx Nursing Home module. Its helpful tools and reports are tailored specifically for retail pharmacies that need to support the medication requirements of nursing homes or assisted living facilities.

Accounts Receivable

Post charges and payments, view payment histories, automate payment postings, view current and past A/R records and more with QS/1's advanced Accounts Receivable module. Get the tools to handle collections internally and automatically alert employees of customers who have exceeded their credit limit, previously written a bad check or have an account in collections. Access pre-designed reports and statements for Days Sales Outstanding (DSO), Aged Receivables by patient and/or carrier, Daily Activity Report by patient and/or carrier, Trial Balances by patient and/or account and more.

Interactive Voice Response

Improve accuracy and create a less stressful work environment with QS/1's IVR. Maximize efficiency by storing customer messages directly in your QS/1 Pharmacy System for access from any workstation. With refill requests directly routed to your processing queue, store productivity will benefit from the IVR's smooth and seamless integration. And the IVR's call back feature can enhance profitability by reducing the percentage of returns to stock.



Point-of-Sale

Use QS/1's integrated Point-of Sale to better manage pricing, inventory, and security as you also speed customer checkout and add more checkout options.

SystemOne® for HME

With tools for better inventory and rental management, SystemOne simplifies HME claims and billing by alerting you to costly errors before they happen. The systems also share patient and doctor demographics to reduce redundant data entry.

Interfaces

Only QS/1 can connect you to so many productivity-boosting tools designed to improve daily workflow and keep your pharmacies competitive. Use existing interfaces to most automated dispensing and packaging systems, e-prescribe, IVR and billing systems. QS/1 also offers interfaces such as Central Fill for centralizing dispensing and shipping so you don't have to double-enter information. Visit www.qs1.com for a complete listing of interfaces.

Clinical Updates

Keep your clinical information accurate and current with automatic clinical updates from QS/1. You can receive critical clinical data including contraindication, interaction codes, generic indicators, NH therapeutic class and min-max dosing. With Internet access you can receive real-time updates. Provide patients with patient monographs in English, Spanish or French that detail potential side effects, precautions and dosages.

Images and Imprints

Reduce errors with Images and Imprints, QS/1's service that provides more than 25,600 NDC images and 36,700 imprints. Ensure the highest levels of patient safety and help eliminate potential dispensing confusion with drug images displayed onscreen as prescriptions are dispensed.



Price Updates

With ever-changing drug prices, you can protect your bottom line with daily or weekly electronic price updates from QS/1. Automatically update data including manufacturers, package sizes, competitive pricing, MAC pricing and First Data Bank net wholesale acquisition pricing.

Web Services

Expand the functionality of your chain's website with QS/1's Web Services. Easily offer customers the convenience of online refills along with daily health news.

Remote Backup

QS/1's simple, safe and complete offsite backup runs nightly, copying system data to a local server as well as sending encrypted files to a QS/1 server for backup. In addition to sending you an e-mail confirming successful backup completion, QS/1 retains data to reconstruct any of ten most recent backups.

Proven Provider

With QS/1, you're gaining more than a full-featured pharmacy management system. We have research and development expertise that spans more than 30 years. And we provide service and support from our staff of more than 550 professionals in 22 offices across the United States. With QS/1, you'll gain a proven provider and partner for your chain operations.



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